RETIRED MEMBERS Summer 2019

A message from APERS' **New Executive Director**

Dear Retiree.

I wanted to take this opportunity to introduce myself as the new Executive Director of the Arkansas Public Employees Retirement System. Over the last couple of months, I've had a chance to get to know and work with our staff. I'm excited by the tremendous energy and effort that they put into serving our members and retirees every day, and I'm honored to join this team in serving you.

I've also had the opportunity to visit with many of our members and retirees. I appreciate the trust and confidence that you've placed in this system, and I look forward to continuing to build that strong relationship into the future.

As Executive Director, a top priority of mine will be to increase our statewide educational outreach efforts and expand the service we provide to our members and retirees.

As part of our increased outreach, I'm excited to announce that we've added six seminars in

three additional cities from July through September. Our staff looks forward to visiting Jonesboro, Arkadelphia, and Russellville, in addition to our originally planned locations (which can be found on our website at APERS.org).

Also, for the first time, APERS offered extended office hours in May for members seeking to meet our



Duncan Baird Executive Director Arkansas Public Employee Retirement System

deadline for July retirement. We were excited that many members took advantage of the convenience of extended hours to meet with a retirement counselor

My commitment to you is to continue working on new ways to both reach and serve our members and retirees.

or drop off an application as late as 6:00 p.m. on those days.

My commitment to you is to continue working on new ways to both reach and serve our members and retirees.

Thank you for your commitment to public service as a public employee and for your participation as a member of APERS. I look forward to getting to know you as we work together to maintain and strengthen our retirement system for the future.



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Social Media Confidential

APERS shares content on **Facebook** and **Twitter** that many enjoy, and we're delighted when members *like*, share, or retweet posts and follow us (hint hint). Please note that currently we do not converse with members on social media because those platforms aren't safe for discussions of personal or financial data. Instead we invite you to use the secure **Members Self-Service (MSS)** portal on our website at www.apers.org for any confidential communications, or the Contact Us form for general info.

facebook.com/Arkansas.PERS @ArkansasPERS

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